Crisis Management in the City of Gothenburg

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Information from the municipalities’ crisis and risk group
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- The world from our point of view
- How the city is organized
- The three golden rules
- Risk- and vulnerability analysis
- Connections
- The nine areas at risk
- Our challenges
The City of Gothenburg’s organisation

City Council
- Nominations Committee
- City Executive Board
  - Delegations
  - City Executive Office
- The City Audit Office
- Election Committee

Committees
- Göteborgs Stadshus AB
## Committees

<table>
<thead>
<tr>
<th>City district committees</th>
<th>Leisure</th>
<th>Transport</th>
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</thead>
<tbody>
<tr>
<td>Pre-schools, Compulsory Schools, Social Services, Social Care, Local Culture &amp; Leisure</td>
<td>Sports &amp; Associations Committee</td>
<td>Mobility Committee</td>
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<td>Park &amp; Nature Committee</td>
<td>Transport Committee</td>
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<td>Education</td>
<td>Technical Provision</td>
<td>Other Committees</td>
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<tr>
<td>Education Committee</td>
<td>Eco-cycle &amp; Water Committee</td>
<td>Archive Committee</td>
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<td>Adult Education Committee</td>
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<td>Committee for Consumers</td>
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<tr>
<td>Land &amp; Housing</td>
<td>Environment</td>
<td>Citizen Services</td>
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<tr>
<td>Planning Committee</td>
<td>Environment &amp; Climate Committee</td>
<td>Intraservice Committee</td>
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<td>Real Estate Committee</td>
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<td>Chief Guardian Committee</td>
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<td>Commercial Premises</td>
<td>Culture</td>
<td>Committee for Allocation of Social Welfare</td>
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The City of Gothenburg’s organisation

Göteborgs Stadshus AB

Energy
Göteborg Energi AB
+ 18 subsidiaries

Tourism, Culture, Events
Göteborg & Co Kommunintressent AB
Göteborg & Co Träffpunkt AB
Got Event AB
Liseberg AB
Göteborgs Stadsteater AB

Public transport
Göteborgs Spårvägar AB
GS Buss AB
GS Trafikantservice AB
GS Spårvagn AB

Housing
Förvaltnings AB Framtiden
Bostads AB Poseidon
Familjebostäder i Göteborg
Gårdstensbostäder
Göteborgs Stads bostads AB
Göteborgs Egnahems AB
Rysåsens Fastighets AB
Störningsjouren i Göteborg AB

Internal companies
Göteborgs Gatu AB
Göteborgs Upphandlings AB
Försäkrings AB Göta Lejon
Kommunleasing i Göteborg AB
AB Gothenburg European Office

Regional companies
Renova AB, Gryab AB, GREFAB

Port
Göteborgs Hamn AB

Commercial premises
Älvstrandens Utveckling AB
HIGAB
Scandinavium AB
Förvaltnings AB Göteborgslokaler
Göteborgs Stads Parkerings AB

Boplats Göteborg
Temporary placement

Business
Business Region Göteborg AB
Lindholmen Science Park AB
Johanneberg Science Park AB
Göteborgs Tekniska College AB
Cityflygplatsen i Göteborg AB
Utveckling Nordost AB

SUSTAINABLE CITY – OPEN TO THE WORLD
The Three Golden Principles

• **Principle of Responsibility**

  A unit having responsibility for activities under normal conditions shall also have it during a crisis situation

• **Principle of Similarity**

  During a crisis the activities shall proceed as normal as possible. It shall also take place on the normal premises, if possible

• **Principle of Proximity**

  A crisis should be handled where it occurs and by the people who are most concerned
Risk Management

Emergency Management
All committees and companies have their own responsibility and shall plan and practice to be able to handle a crisis situation.

When a crisis occurs Police, Rescue Services and Emergency Care are quickly on the site.

Other public services are called in when they are needed.

A staff with people from the City of Gothenburg {The City Chief Executive on Duty}, Police, County Administrative Board, Rescue Services will coordinate the information within themselves and to the public.
City Executive Board/Crisis Management Board
- Political decisions, overall level

Emerg. Coord Group (KSG)
- Inter-departmental coordination

Support functions
- Communication Dept
- Coordinator
- IT & telecom support
- Maintenance
- Logistics

Basic staffing
- City director
- Rescue Services
- Infra structure
- DC coordination staff
- Comm. Director
- Parks and Nature
- Others dep. on situation

Cooperating agencies
- Police
- Health services
- County Adm. Board
- Sw. Armed Forces
- SOSAlarm
- Swedish Church
- Others dep. on situation

District Committees Staff
10 district committees

Field Unit (staff for KSG)
- coordination, joint action

Departments and companies, situation-specific activities under responsibility principle
- Other departments, ca 20
- Companies, ca 60

Traffic
Energy
Water/ sewerage
Environment
The City Chief Executive on Duty

• Make sure that all actors are active and on the go

• Inform and make proposals for decisions to the politicians, the municipal executive committee

• To vouch for information to the participating actors

• Surveil that the Golden Rules are followed

• Control that the Committees and the Municipal Companies are cooperating

• Ensuring information to citizens and media
Crisis preparedness postulates an accomplished risk study
Why Risk- and vulnerability analysis

It gives increased knowledge of:

• Risks and consequences
• Important activities
• Critical functions

Creates preconditions to institute the correct arrangements
How is it all linked together?
Risk- and vulnerability analysis for the City of Gothenburg

Nine areas at risk
No. 1 Extreme Weather Situations

Depending on air pressure
Raising sea levels
Increased or decreased amount of water in the river
Rain or snowfall

"Storm 1969"
Berit – Dagmar – Emil!
Shortage of power
Only 50% of electricity!
Prioritization – Styrel!

Water/drainage
Old water- and drainagepipes
Muddy water in the river, Göta Älv
No. 3 Transportation

Road, train/tram
Tunnels, bridges
Shipping
Harbour, fairway
Aeronautical
No. 4 Manufacturing, transport and use of hazardous substances

Accidents can cause uncontrolled spillage
No. 5 People not coming to work

50% of the workforce can not come to work due to illness or other reasons!
No. 6 Gangcrime, organized criminality, threat against persons and elected representatives, sabotage and terrorism

Unauthorized influence on the democratic process and when normal life for the citizens is disturbed!

- Armed robbery in the Postterminal 2008!
- Bomb scare "Nordstan" Christmas 2010!
Feasibility to maintain

- Availability
- Integrity
- Confidentiality
- Accountability
No. 8 Social imbalance

When established guidelines are sidelined by the citizens!
No. 9 Unpredictable Events
One of the challenges is...

You need a complete new way of thinking to solve the problems you have created with the old way of thinking!

Albert Einstein
Gothenburg
the Gateway to
the World
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